

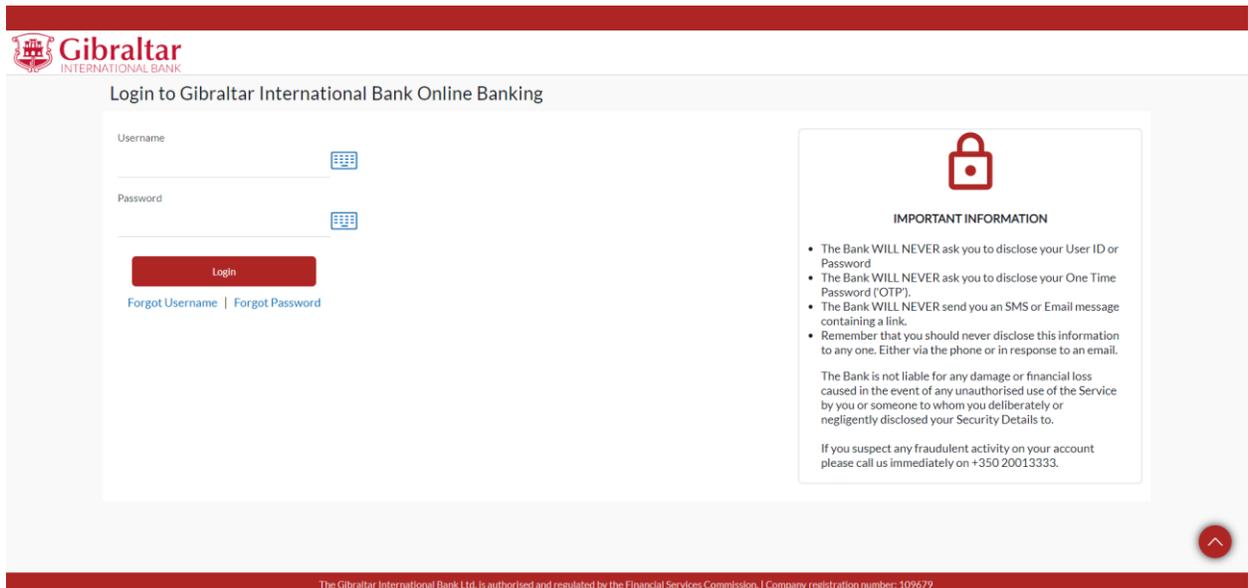
How to Set up your Password

Step 1

- Go to <https://www.gibintbank.gi> and click “Account Login”

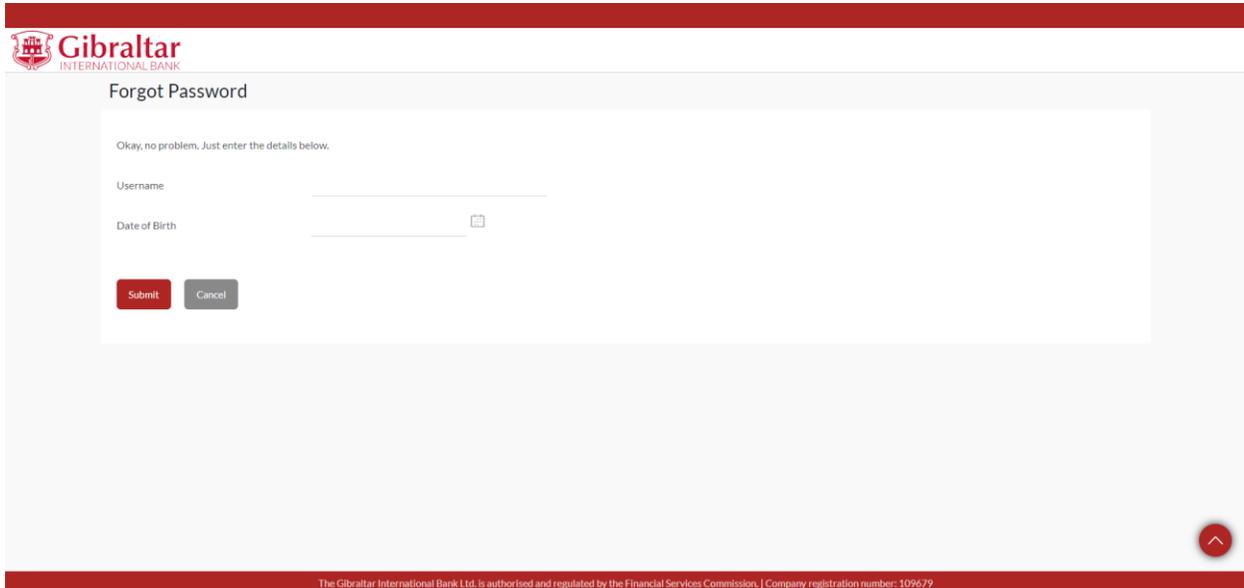


- Please Navigate to the ‘Forgot Password’ link which can be found on the ‘Login’ page
- Click on Forgot Password



Step 2

- Please enter your Username and Date of birth as illustrated in screen shot below:



The screenshot shows the 'Forgot Password' page of the Gibraltar International Bank. At the top left is the bank's logo. The page title is 'Forgot Password'. Below the title is a message: 'Okay, no problem. Just enter the details below.' There are two input fields: 'Username' and 'Date of Birth'. The 'Date of Birth' field has a calendar icon. At the bottom of the form are two buttons: 'Submit' (in red) and 'Cancel' (in grey). A red circular arrow icon is visible in the bottom right corner of the page. At the very bottom, there is a small line of text: 'The Gibraltar International Bank Ltd. is authorised and regulated by the Financial Services Commission. | Company registration number: 109679'.

Step 3

- Click Submit and a One-Time Password ('OTP') will be sent to you via SMS and email.
- Please enter the OTP you have received in the 'Verification Code' as illustrated in the screen shot below:

Forgot Password

Okay, no problem. Just enter the details below.

Username

Date of Birth 

One Time Verification

A verification code has been sent to your registered mobile number. Please enter that code below to complete the process.

Verification Code

[Resend Code](#)

Attempts Left

4

Reference Number

39751

Step 4

- Click the submit button
- A temporary password will be sent to your registered mobile number via SMS.

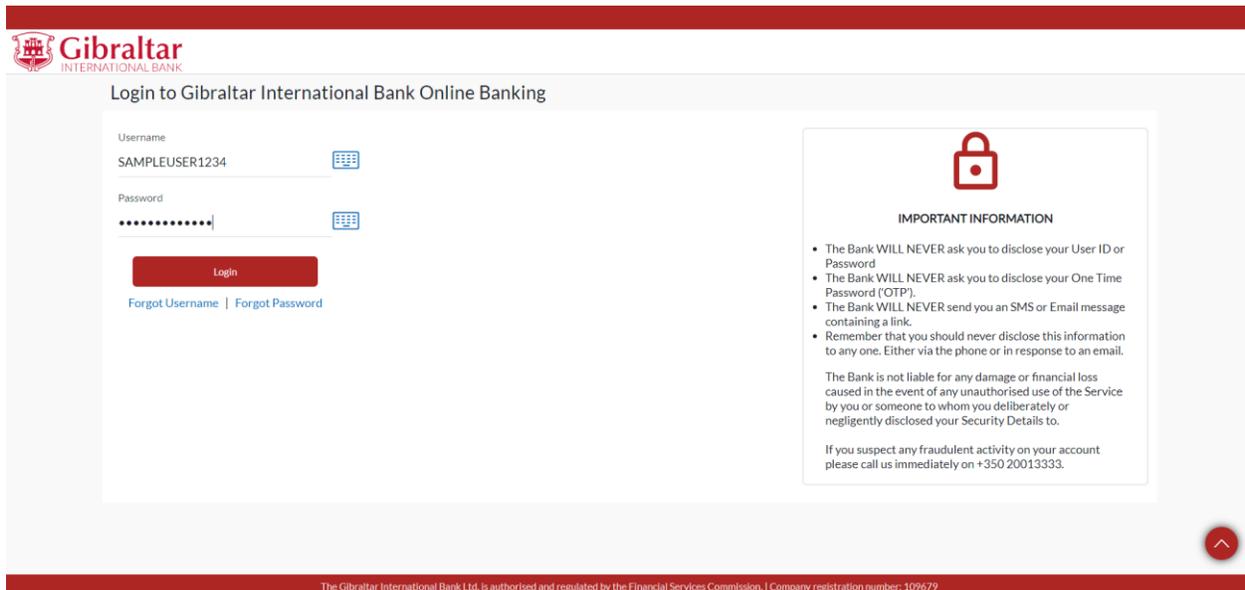
Forgot Password

 **SUCCESS**
New password has been successfully sent to your mobile via SMS

 [Login to your bank account.](#)

Step 5

- Login with Username and temporary password received via SMS.



The screenshot shows the login page for Gibraltar International Bank Online Banking. The page features the bank's logo and name at the top left. The main heading is "Login to Gibraltar International Bank Online Banking". Below this, there are two input fields: "Username" with the value "SAMPLEUSER1234" and "Password" with masked characters. A red "Login" button is positioned below the password field. To the right of the input fields, there is a section titled "IMPORTANT INFORMATION" with a lock icon. This section contains a list of security warnings and a disclaimer. At the bottom of the page, there is a footer with regulatory information.

Gibraltar INTERNATIONAL BANK

Login to Gibraltar International Bank Online Banking

Username
SAMPLEUSER1234

Password
.....

Login

[Forgot Username](#) | [Forgot Password](#)

IMPORTANT INFORMATION

- The Bank WILL NEVER ask you to disclose your User ID or Password
- The Bank WILL NEVER ask you to disclose your One Time Password (OTP).
- The Bank WILL NEVER send you an SMS or Email message containing a link.
- Remember that you should never disclose this information to any one. Either via the phone or in response to an email.

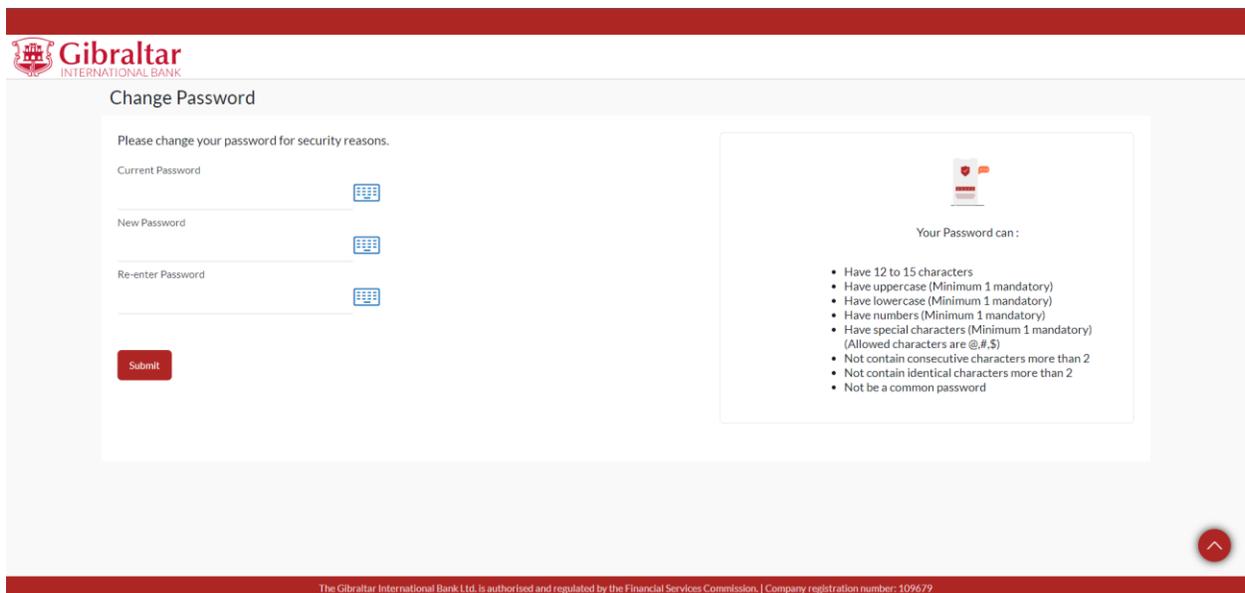
The Bank is not liable for any damage or financial loss caused in the event of any unauthorised use of the Service by you or someone to whom you deliberately or negligently disclosed your Security Details to.

If you suspect any fraudulent activity on your account please call us immediately on +350 20013333.

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Step 6

- Enter the temporary password as current password.
- Enter new password as per password policy. Re-enter password to confirm.



The screenshot shows the "Change Password" page for Gibraltar International Bank. The page features the bank's logo and name at the top left. The main heading is "Change Password". Below this, there is a sub-heading "Please change your password for security reasons." followed by three input fields: "Current Password", "New Password", and "Re-enter Password". A red "Submit" button is positioned below the "Re-enter Password" field. To the right of the input fields, there is a section titled "Your Password can:" with a lock icon. This section contains a list of password requirements. At the bottom of the page, there is a footer with regulatory information.

Gibraltar INTERNATIONAL BANK

Change Password

Please change your password for security reasons.

Current Password

New Password

Re-enter Password

Submit

Your Password can:

- Have 12 to 15 characters
- Have uppercase (Minimum 1 mandatory)
- Have lowercase (Minimum 1 mandatory)
- Have numbers (Minimum 1 mandatory)
- Have special characters (Minimum 1 mandatory) (Allowed characters are @, #, \$)
- Not contain consecutive characters more than 2
- Not contain identical characters more than 2
- Not be a common password

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Step 7

- Click on Submit to set the password of your choice.



Change Password



Please click below to login.

Login

